MARIA GRAZIA LUNA

Graphic and Web Designer

Toronto, Canada

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PROFESSIONAL SUMMARY

Creative and versatile Graphic and Web Designer with a background in architecture and a proven track record across real estate, marketing, technology, window display, and education sectors. Skilled in developing cohesive brand identities, user-friendly websites, impactful digital assets, and social media content creation. Brings solid experience in customer service, social media strategy, administrative tasks, and collaborative project execution. Passionate about inclusive and accessible design, delivering solutions that balance creativity and functionality.

PROFESSIONAL EXPERIENCE

Research Assistant

<u>ACER</u> – Research Department Focused on Design Innovation – Humber Polytechnic – Toronto, Canada Dec 2024 – Sep 2025

Contact Name: Fatima Momin | Job Title: Research Specialist | email: fatima.momin@humber.ca

- Conducted interviews and research to enhance inclusive design for older adults.
- Created case studies to assess impact of design strategies.
- Ensured alignment with the framework of the Design Industry Advisory Committee (DIAC).
- Supported administrative tasks, including data entry, meeting scheduling, internal communication, and preparation of documentation to ensure seamless coordination throughout the research project lifecycle, including designer interviews and stakeholder communications.

Graphic and Web Designer

<u>Display Attic</u> – Window Display and Event Setups Company – Toronto, Canada Jun 2024 – Nov 2024

Contact Name: Lana DeCosimo | Job Title: CEO | email: lana@displayattic.com

- Designed and launched a WordPress Elementor site with accessibility features and CMS integration.
- Implemented outbound marketing and targeted email campaigns to drive leads and boost sales.
- Automated blog workflows with AI tools, improving efficiency in content updates.
- Produced engaging social media content with AI-driven tools to grow online presence.
- Enhanced brand visuals to strengthen customer experience and increase engagement.

Graphic Designer and Research Assistant

BrickMMO – Educational Platform Focused on Smart City Development

Humber Polytechnic Toronto, Canada

Mar 2024 - May 2024

Contact Name: Adam Thomas | Job Title: Lead Developer | email: adam.thomas@humber.ca

- Developed sub-brands and icon sets to enhance visual identity.
- Led brand guidelines for consistent and compliant communication.
- Supported administrative and project management tasks.
- Crafted accessible websites using GitHub Markdown, HTML, and CSS.

Lead Graphic Designer

MD Tech Biz – Technology and Digital Design Agency – Lima, Peru Dec 2019 – Dec 2023

- Designed and developed the company website with optimized UX//UI and SEO.
- Guided junior designers with regular feedback and collaborated closely with the development team to ensure cohesive execution of creative concepts across design and code.
- Maintained brand consistency across marketing assets and platforms.
- Collaborated on digital marketing strategies, including social media, lead generation, email, and CMS.

Marketing Specialist

Casa Cuadros - Boutique Event Venue - Lima, Peru

Nov 2017 - Nov 2019

- Executed property marketing with visual assets and tours.
- Created promotional, social media, and video editing materials, increasing rentals by 30%.
- Developed lead magnets and email campaigns to capture and nurture prospective clients.
- Provided customer service by assisting clients with inquiries and bookings.

EDUCATION

Business Inc Newcomer Series Certificate of Completion

<u>TPL (Toronto Public Library) & TBDC (Toronto Business Development Centre)</u> - Toronto, Canada Apr 2025 – May 2025

Advertising and Graphic Design

Ontario College Diploma Humber Polytechnic - Toronto, Canada

Sep 2023 – Apr 2025

Digital Graphic Design Certificate

Toulouse Lautrec Institute (TLS) – Lima,

Peru Jun 2021 - Sep 2021

Social Media Management Certificate

Toulouse Lautrec Institute (TLS) - Lima, Peru

Mar 2021 - May 2021

Bachelor's Degree in Architecture

Peruvian University of Applied Sciences (UPC) - Lima, Peru

Mar 2009 - Dec 2015

VOLUNTEERING

Graphic Design Volunteer

Humber Hispanos Club – Humber Polytechnic

Sep 2024 - Dec 2024

AWARDS

Carolina Pacheco Memorial Scholarship Award

Women in Al Canada | https://hispanotech.ca/

Feb 2025

TECHNICAL SKILLS

Graphic Design: Adobe Illustrator, Adobe Photoshop, Adobe InDesign, Canva

Web Design: Figma, WordPress Elementor, Wix, HTML, CSS, SEO

Accessibility: AODA, WCAG 2.1

Video Editing: Adobe Premiere Pro, Adobe After Effects, CapCut

Marketing Tools: Email Marketing, Outbound Marketing, Lead Generation, Social Media Campaigns

Productivity Tools: Google Workspace, Microsoft Office Suite, Trello, Discord, Slack

Al Tools: ChatGPT, Sora, Ideogram

SOFT SKILLS

Creative & Analytical Thinking: Creative Thinking, Problem-Solving

Communication & Interpersonal: Customer Service, Clear Communication, Team Collaboration

Leadership & Adaptability: Leadership, Flexibility, Decision-Making

Project Execution: Organization, Time Management, Administrative tasks, Accountability, Attention to Detail